

AVERY COUNTY TRANSPORTATION

ESTABLISHED 1981



(828)733-0005

PO Box 443 NEWLAND, NC 28657
www.averycountync.gov
www.facebook.com/AveryTransportation

Avery County Transportation (ACT) is a county agency that coordinates and provides general public transportation for Avery County Residents.

ACT does **not** provide emergency medical transportation of any kind.

*Residents who need a ride may call ACT at least 24 hours ahead of time for any in county trips and at least one week ahead of time for a medical out of county trip.

*Contact us as soon as possible to cancel or change an appointment.



ACT MISSION STATEMENT

We will excel in providing safe, reliable and cost-effective community transportation that addresses the public need with skilled and courteous professionals working as a team based organization dedicated to improving the quality of life for citizens of Avery County.

TRANSPORTATION FARES

• ACT Routes	\$0.50
• Medical Trips or non-route in county	\$2.00
• Boone, Spruce Pine, Roan Mountain,	
• Elizabethton, Bakersville, Burnsville.	\$5.00
• Blowing Rock	\$6.00
• Johnson City, Marion, Valdese,	
• Morganton, Asheville	\$7.00
• Bristol, Hickory, Lenoir,	
• West Jefferson, Wilksboro	\$10.00
• Charlotte, Winston-Salem	\$15.00
• Chapel Hill, Raleigh, Durham	\$20.00

Fares are subject to change. Call ACT to arrange other trips not listed above.

INFORMATION YOU MAY NEED TO KNOW

- Office Hours M-F 8:00am to 4:30pm
- Seat belts must be worn at all times to ensure the safety of all riders. Ask the driver if you need assistance fastening your seat belt.
- Parents must provide safety seats for children as the law states. Children under 8 years or under 80 pounds are required to have a safety seat.
- Food & Drinks are not allowed on ACT vans unless needed for a medical condition.
- Weapons, tobacco products and profanity are prohibited on ACT vans.
- When previously arranged **one** attendant will be allowed to ride with the scheduled passenger at no charge.
- All drivers are trained to help elderly and disabled riders.
- Service animals are welcome but must be approved
- Vans are ADA compliant
- ACT will limit or cancel scheduled trips when hazardous road conditions are present. Listen to WECR 1130am radio or check our facebook page for delayed openings or closings.

ACT is funded by NCDOT, Avery County and the FTA

*ACT is committed to ensuring that no person is excluded from participation in or denied the benefits of the transit services we offer, consistent with the requirements of Title VI of the 1964 Civil Rights Act, as amended. For more information or to file a complaint you may contact ACT by mail or telephone.

ACCESSIBLE PHONE SERVICE

State of North Carolina 711 (Text Telephone) and/or
Telecommunications Relay Services Numbers:
1-800-735-2962 (TTY) or 1-800-735-8200 (Voice)