

**STATE OF NORTH CAROLINA  
COUNTY OF AVERY**

The Avery County Board of Commissioners held a Special Meeting on Tuesday, March 19, 2019 at 2:00 p.m. in the Commissioners Board Room, Avery County Administrative Complex, 175 Linville Street, Newland, NC. The purpose of the meeting was to discuss Medicaid Transformation with VAYA Health.

Members Present: Martha Hicks, Chair; Dennis Aldridge; Wood Hall Young, Jr.

Members Absent: Tim Phillips; Blake Vance

Also Present were representatives from the Dept. of Social Services; Avery EMS; Daymark; Appalachian Regional Behavioral Health; Avery Transportation; Toe River Health District; VAYA Health

**Call To Order**

Chair Hicks called the meeting to order at 2:00 p.m.

Chair Hicks turned the meeting over to Christina Dupuch, Chief Community Operations Officer for VAYA Health and Brian Shuping, Senior Director for Community Relations.

Ms. Dupuch presented a power point regarding Medicaid Transformation. She explained that the key principles for Medicaid Transformation were to deliver integrated whole-person care through coordinated physical health, behavioral health, intellectual/developmental disability and pharmacy services and care models; to address the full set of factors that impact health, uniting communities and health care systems; and to perform localized care management at the site of care, in the home or community.

Medicaid Transformation is built on two plans; the Standard Plans and the Tailored Plans. The Standard Plans address the majority of the Medicaid population, both physical Health and behavioral health for those individuals with mild to moderate changes. The Tailored Plans are for those individuals who have more complex behavioral health needs, individuals with IDD and other individuals identified in House Bill 403. The selected standard prepaid health plans will consist of four statewide contracts: AmeriHealth Caritas of North Carolina; Blue Cross and Blue Shield of North Carolina; United Healthcare of North Carolina; Wellcare of North Carolina.

As North Carolina transitions to managed care, Maximus (also known as the NC Enrollment Broker) will work closely with the Department of Health and Human Services to improve the health and well-being of North Carolinians through innovative, whole-person centered care that addresses both medical and non-medical drivers of health.

Medicaid Eligible- Managed Care Enrolled Beneficiaries will receive a welcome packet and letter. They will select a provider/plan through an application or the enrollment broker. If a plan is not chosen, the beneficiary will be auto-enrolled in a plan and the member will receive notice of the plan assignment.

There was discussion on how the Medicaid Transformation may affect the citizens that were enrolled in Medicaid. There was concern that some individuals would “fall through the cracks” and that some individuals might not get the care that they need.

Chair Hicks thanked Ms. Dupuch and Mr. Shuping for their presentation. Chair Hicks adjourned the meeting at 4:00 p.m.

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Martha Hicks, Chair  
Avery County Board of Commissioners

ATTEST: \_\_\_\_\_  
Cindy Turbyfill, Clerk