

AVERY COUNTY FAIR HOUSING COMPLAINT PROCEDURE

Avery County has Community Development Block Grant (CDBG) projects currently in progress. The CDBG program requires that a Fair Housing plan and complaint procedure be adopted by the County.

Housing discrimination is prohibited by Title VIII of the Civil Rights Act of 1968 and by the North Carolina State Fair Housing Act. In an effort to promote fair housing and to ensure that the rights of housing discrimination victims are protected, Avery County has adopted the following procedures for receiving and resolving housing discrimination complaints:

1. Any person or persons wishing to file a complaint of housing discrimination in Avery County may do so by informing the Avery County Manager of the facts and circumstances of the alleged discriminatory act or practice;
2. Upon receiving a housing discrimination complaint, the Avery County Manager shall inform the North Carolina Human Relations Commission (Commission) about the complaint. The Avery County Manager shall then assist the Commission and the complainant in filing an official written housing complaint with the Commission, pursuant to the State Fair Housing Act and Title VIII;
3. The Avery County Manager shall offer assistance to the Commission in the investigation and conciliation of all housing discrimination complaints, which are based upon events occurring in Avery County.
4. The Avery County Manager shall publicize within Avery County area that the Avery County Manager is the local official to contact with housing discrimination complaints based upon events occurring in Avery County;
5. All complaints shall be acknowledged within ten (10) days of receipt.

If you have any questions about the complaint procedure or would like to register a complaint, please contact The Avery County Manager at (828) 733-8201 or, for the hearing impaired, TDD assistance is available at the North Carolina State TDD# (800) 735-2962 or Relay NC (800)676-3777.

ADOPTED, this 2nd day of July, 2012.

By: _____

Chairman, County Commissioners

ATTEST:

CP Miller
Clerk

SEAL